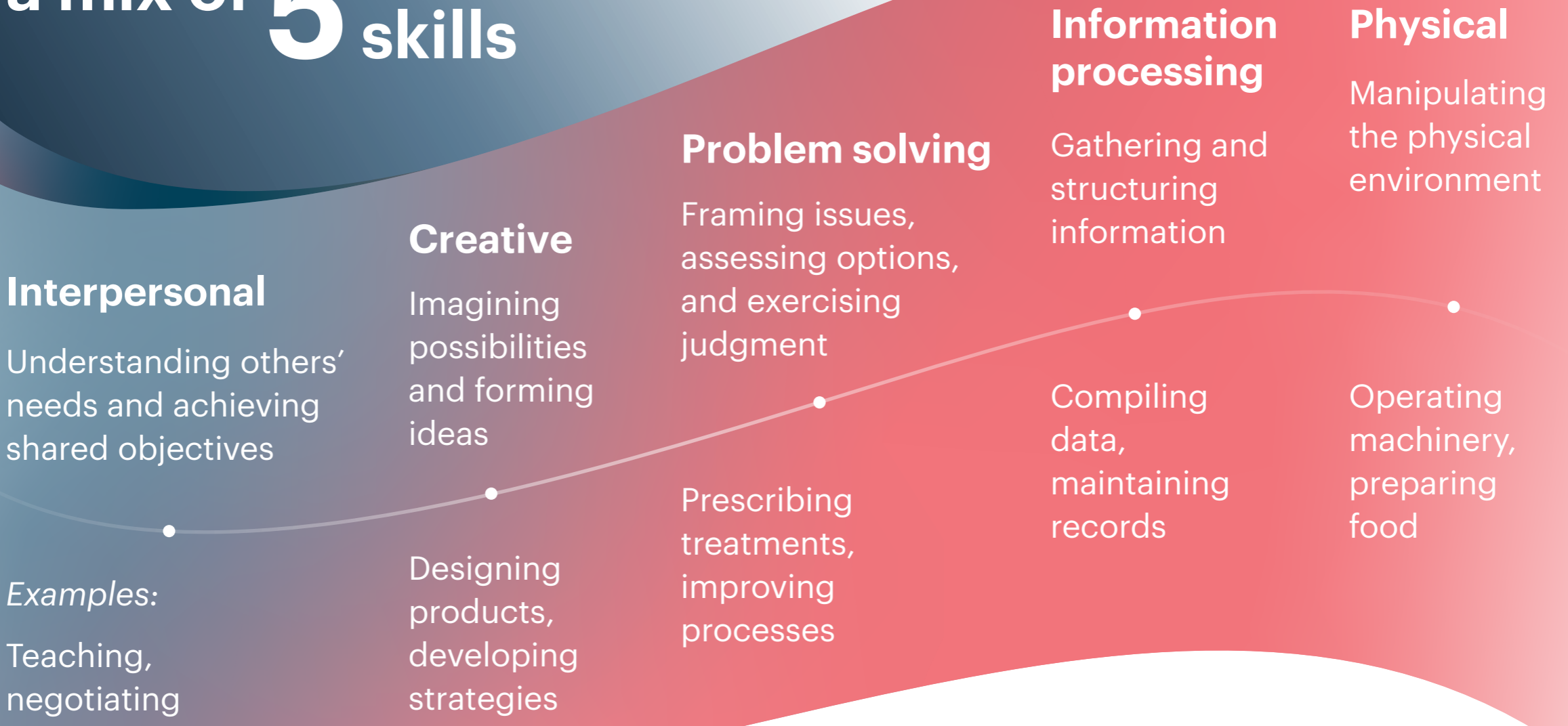


# Automation May Not Come for Everyone's Job After All

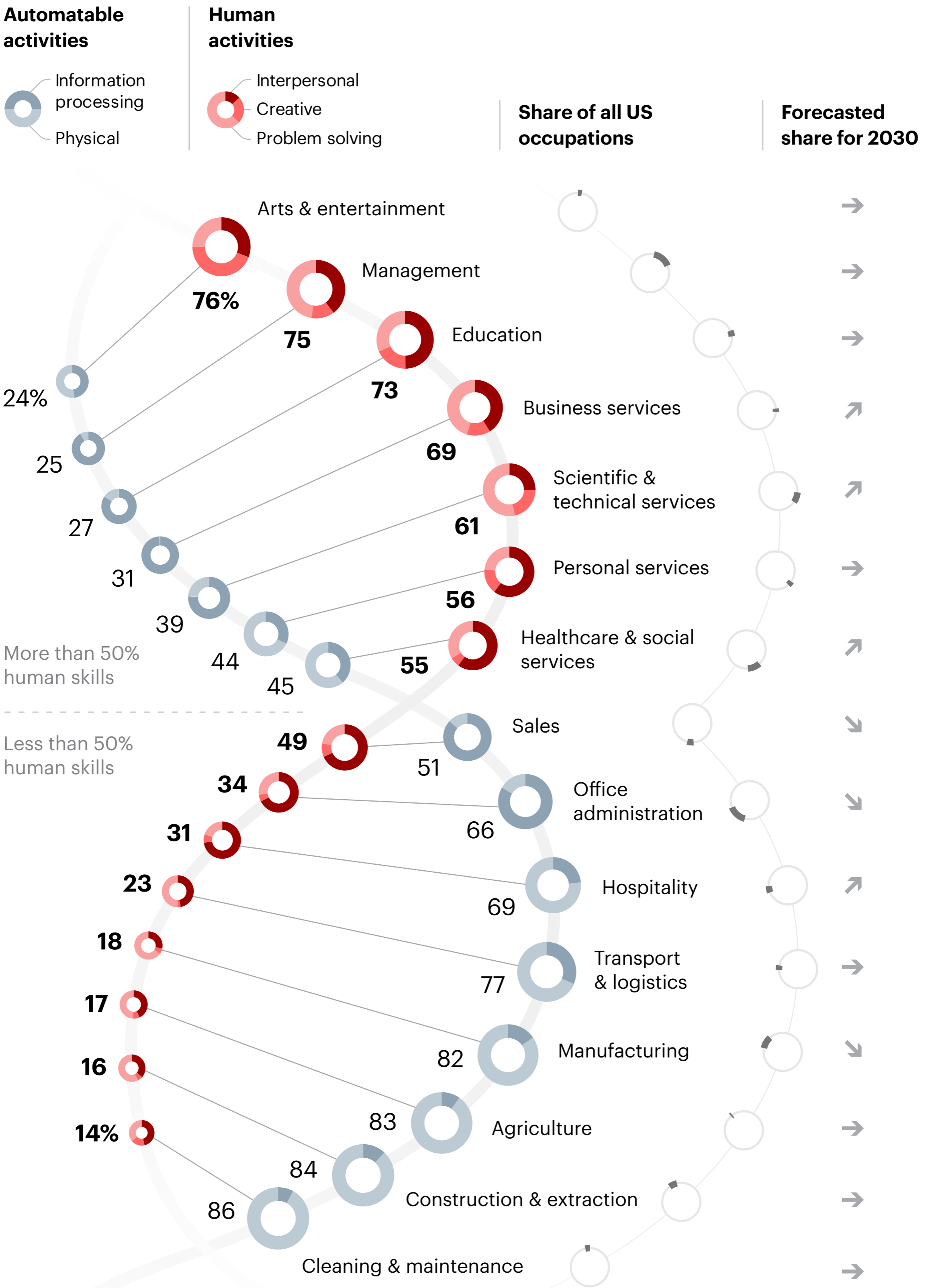
Uniquely human skills are becoming more important as the composition of the workforce shifts.

## Most work requires a mix of 5 skills



## Many jobs of the future will favor human skills

Occupation by activity type in the US



## Several forces will propel this shift

- Healthcare & social services** — An aging population spurs demand
- Hospitality** **Personal services** — Domestic work moves into the formal economy, but automation dampens growth
- Sales** — E-commerce growth and automation decrease need
- Transport & logistics** — E-commerce growth increases demand while automation suppresses it
- Manufacturing** **Office administration** — Automation hastens the decline that globalization set in motion